

Counseling and Career Services **FAQ**



Q: I WOULD LIKE TO SPEAK WITH A COUNSELOR FOR PERSONAL, ACADEMIC, OR CAREER COUNSELING?

- > A: Please call our office at 803.822.3505 or 803.738.7636 or email counseling@midlandstech.edu. Please provide your name, student ID number, and best contact phone number. A counselor will return your call during business hours.

Q: HOW IS MTC PROVIDING COUNSELING SERVICES?

- > A: Counselors are using email, phone, and video conferencing.

Q: WHEN ARE COUNSELORS AVAILABLE TO SPEAK WITH ME?

- > A: Counselors are available Monday, Tuesday, Wednesday 8:00 a.m. - 5:00 p.m., Thursday 8:00 a.m. - 5:30 p.m., and Friday 8:00 a.m. - 1:30 p.m.

Q: I AM ON ACADEMIC SUSPENSION BUT WANT TO RETURN TO MTC. WHAT ARE MY NEXT STEPS?

- > A: Please contact our office. A counselor will return your call and we can email you the petition for readmission paperwork.

Q: I NEED TO REGISTER WITH DISABILITY SERVICES, WHAT DO I NEED TO DO?

- > A: Please visit our disability services web page (located under Student Resources). You will need to submit the Disability Services Intake Form and documentation by email to disability@midlandstech.edu. One of our disability services coordinators will reach out to you for your next steps.

Q: I AM THINKING ABOUT WITHDRAWING FROM MY CLASSES, CAN A COUNSELOR ASSIST ME WITH THIS DECISION?

- > A: We realize things have changed for our students and some are feeling anxious and overwhelmed; however, before you withdraw from classes, contact our office. Your advisor or your instructors can assist you in making the best decision.

Q: I AM OUT OF WORK, CAN YOU ASSIST ME WITH FINDING A JOB?

- > A: Please check out the Student Employment Services web page (located under Student Resources) where you can search for part-time or full-time job opportunities. In addition, there are numerous career guidance and job search resources on the SES web page. You can speak with Student Employment Services staff by leaving a voice message at 803.822.3538.

Q: CAN COUNSELORS PROVIDE INFORMATION IF I AM EXPERIENCING ISSUES WITH FOOD INSECURITY, SHELTER OR UTILITIES?

- > A: Please contact our office – based on where you live, counselors can provide you a referral to local community resources.