

## PATIENTS' RIGHTS

This patient-focused philosophy of health care is built on the right of the patient to:

*Considerate, respectful and confidential treatment,*

*Assurance of continuity and completion of care,*

*Access to complete and current information about his/her condition,*

*Advance knowledge of the cost of treatment,  
Informed consent,*

*Explanation of recommended treatment, treatment alternatives, the option to refuse treatment, the risk of no treatment and the expected outcomes of various treatments, and*

*Treatment that meets the standard of care of the profession.*

## GENERAL INFORMATION – Parking

Parking for our patients will be in the visitors parking area located to the right and left side of the Academic Center.

## GENERAL INFORMATION – Guest

Only children who are scheduled patients may enter the treatment area. Children in the reception area must be supervised by a parent or guardian.

## DENTAL CLINIC HISTORY

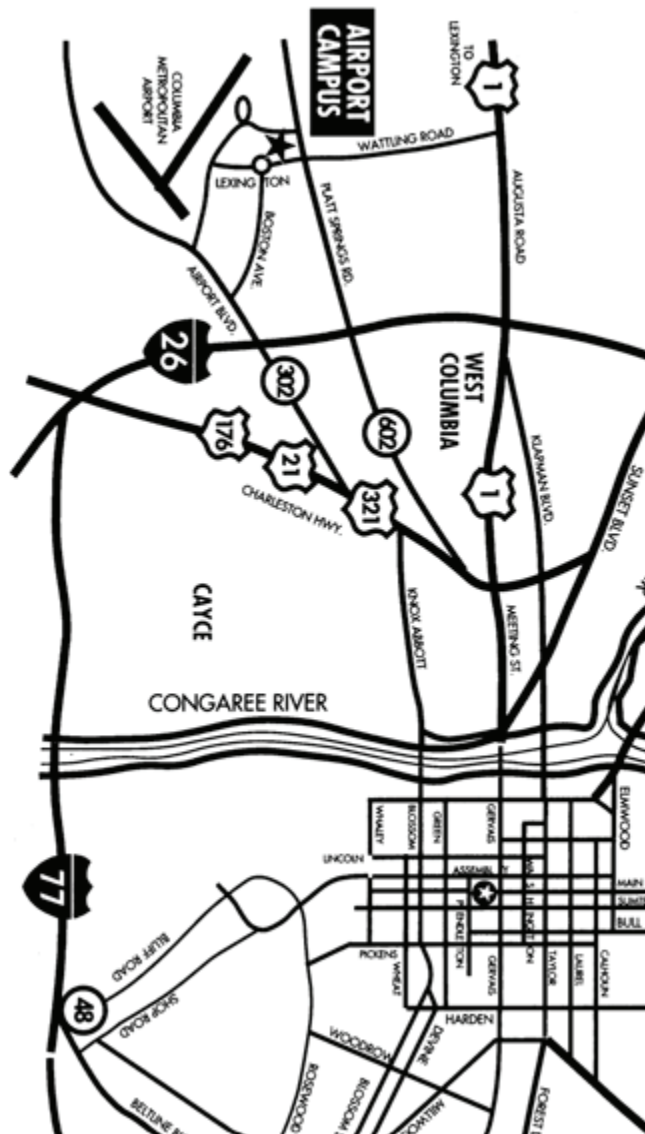
Midlands Technical College Dental Clinic was founded in 1968 by Dr. Ralph D. Levine. Richland Technical Education Center graduated 23 dental hygiene students in 1968. Nine years later in 1977, a class of 22 dental assisting students was graduated. We look forward to serving the public for many years to come.

## SOMEONE WHO CARES

If you have any special problems or questions, our dental receptionist is available to help. We want to serve you well. The dental clinic office is located on the third floor, room 321, of the Academic Center, directly in front of the traffic circle on the Airport Campus. You may call 803.822.3450 with your questions or to arrange evaluation appointments.



## Exit 113 off I-26



## MISSION

To provide clinical experience for dental hygiene and expanded duty dental assisting students.

To provide oral health education and home care instruction for our patients.

To provide scaling (teeth cleaning) and other oral preventive therapies for our patients.

## WELCOME

We are pleased that you are interested in receiving dental hygiene care at our school. Midlands Technical College is a teaching institution. Our goals are to teach allied dental students to provide quality preventive dental hygiene care for our patients and to introduce health care protocols that ensure our alumni practice in a scientifically based manner.

## PATIENT SCREENING AND ASSIGNMENT

The information that we collect at your first appointment will be used to assess and evaluate your preventive dental needs. Assignment of a patient to a student is dependent upon the needs of the student.

Appointments are necessary. If you have questions regarding your assignment or care, you may call the dental receptionist at 803.822.3450.



**DENTAL HYGIENE  
and  
EXPANDED DUTY  
DENTAL ASSISTING**

**Patient Services**



**1260 Lexington Drive  
West Columbia, SC 29170**

**PHONE 803.822.3450 | FAX 803.822.3411  
Academic Center  
Third Floor | Room 321**

## AFTER YOU ARE A PATIENT

At the dental hygiene clinic, the students are expected to care for preventive dental needs. The order of your treatment depends on your needs and will usually proceed as follows:

1. Assessment of preventive dental needs
  - a. interview
  - b. history
  - c. examination
  - d. radiographs
  - e. preventive oral health instructions
2. Presentation of diagnosis
  - a. Recommended treatment options
  - b. expected cost
  - c. time commitment
3. Oral health care
  - a. professional cleaning
  - b. periodontal (gum) treatment

## REFERRALS TO OTHER DENTISTS

Your treatment may be too complex or time consuming for an allied dental student. When this happens, you may be advised to seek treatment from a dentist in the private sector with expertise in one of the following areas:

Endodontics  
General Practice  
Oral and Maxillofacial Surgery  
Orthodontics  
Pediatric Dentistry  
Periodontics  
Prosthodontics

## APPOINTMENTS

The clinic is open on varying days during the week. Appointment times will vary each semester. We are closed on weekends, holidays and during student vacations. Your time is valuable and so is that of your allied dental student. You can help the student make your treatment go more smoothly by being available and on time for each appointment.

Your preventive dental treatment at the clinic will take longer than it would at a private dental office because the student must spend time learning to produce quality work, and a faculty member is required to evaluate each step of the procedure. In exchange for your time, you receive quality care at a lower cost.

You should plan to spend as much as 3 hours for each appointment once treatment has begun. If it is difficult for you to come frequently and stay for the lengthy appointments often required, then you should seek care in the private sector.

The teaching program requires students to be in classes, laboratories, seminars, and clinics. Because students have different schedules and limited time for patient care, it is difficult to coordinate appointments when a client does not arrive in a timely manner. We request that you make every effort to uphold your commitment.

## APPOINTMENT CANCELLATION

Appointments should be cancelled only if it is absolutely necessary. Loss of clinic time can delay a student's graduation or result in failing grades. Students are required to stop treatment if you miss appointments without valid reasons. Please give 24 hours notice if you cannot make your appointment. Call the dental clinic receptionist at 803.822.3450 and leave a message for your student to call you.

## RECALL SYSTEM

We want to help you keep your mouth and teeth in a healthy, comfortable condition. Once your preventive dental hygiene treatment has been completed, you will be asked to see your dentist for an exam at 6-month intervals. You may also be treated through our recall program at 3 month intervals. You may call the clinic to arrange an appointment for a cleaning and a periodic screening by a student. Should you have any other dental problems, you will be referred to a dentist in the private sector for additional treatment.

## PAYMENT FOR SERVICES – Fees

Our fees for services usually offer substantial dollar savings for our patients. Initial visit payments are made by Cash, VISA, Discover, or MasterCard upon arrival at check-in time. Your estimated treatment cost will be discussed with you before any treatment is begun. All the money collected is used to pay the operating costs of the clinic. Students do not receive any of the fees. X-Rays or copies of X-Rays are required before beginning treatment.

## INSURANCE

Patients with dental insurance will need to pay for the treatment upon arrival in the clinic, and can then seek reimbursement from their insurance company. The dental clinic does not accept direct payment from insurance companies. A walk-out statement can be used to file client insurance.

## DENTAL HYGIENE SERVICES and FEES\*

### ROUTINE DENTAL CLEANING :

Including Oral Assessment (Head & Neck Cancer) Screening, Cavity & Periodontal Risk Assessment, Nutritional Counseling) & X-Rays  
Community Patients: 80.00  
MTC Students: \*\* 60.00

### COMPREHENSIVE PERIODONTAL THERAPY:

Deep scaling; Including oral assessment & x-rays  
Usually completed in 4 separate appointments  
All Patients: 160.00

\* Payment may be divided if more than one appointment is necessary

\*\*MTC Student must show student ID or other form of documentation

**CHILDREN:** (Ages 4 – 11) 20.00  
Price includes routine dental cleaning and oral assessment

### RADIOGRAPHS:

Full Mouth (or) Panograph 40.00  
Bitewings 15.00  
PA—individual film 5.00

### LIMITED AVAILABILITY

Sealants (per tooth) 5.00  
Minocycline Gel (Arestin) Free  
Whitening 100.00

VISA, MasterCard, Discover, checks, and cash are accepted. Fees are accurate at the time of printing, but are subject to change.



Please visit our website  
[www.midlandstech.edu/dental](http://www.midlandstech.edu/dental)